



# Analysis of Employer Satisfaction Survey

**Date: 06.05.2024**

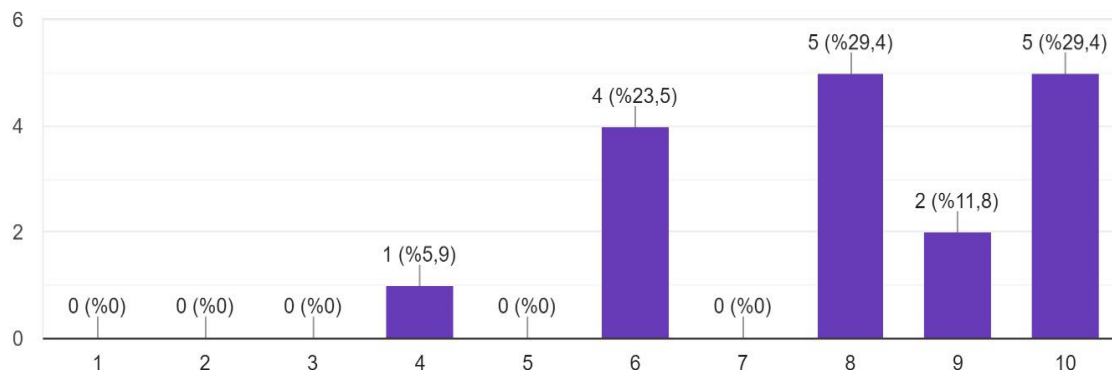
At Western Caspian University, the staff of the Quality Assurance Center conducted an employer satisfaction survey regarding WCU graduates. A total of 17 organizations participated in the survey. The descriptions of the survey questions are provided below:

## **1. Please specify the name of your company or organization.**

- Republic Psychiatric Hospital
- Republic Narcological Center
- Dendrology Park Public Legal Entity
- Institute of History and Ethnology named after A.A. Bakikhanov, NAS of Azerbaijan
- MAKKA
- Holiday Inn Baku
- Vegetable Research Institute Public Legal Entity
- Institute of Literature named after Nizami Ganjavi, NAS of Azerbaijan
- AzerSu, Central Laboratory
- Center for Social Research
- Genetic Resources Institute
- Dendrology Institute, AR Ministry of Science and Education (ETN)
- Azerbaijan State Museum of Musical Culture
- Modern Company

## **1. Please rate your level of satisfaction with the theoretical knowledge of WCU graduate.**

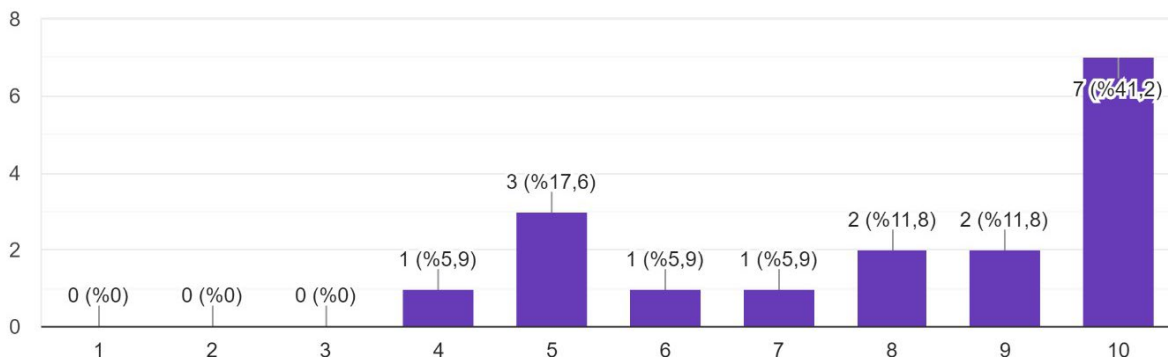
17 yanit



Employers were asked to evaluate the level of satisfaction with graduates' knowledge on a scale from 1 to 10, where 1 indicates “not satisfied at all” and 10 indicates “very satisfied.” The higher ratings on the scale — specifically scores of 8 (29.4%), 9 (11.8%), and 10 (29.4%) — collectively account for 70.6% of the responses, indicating a predominance of positive feedback.

## 2. Kindly evaluate your level of satisfaction with the practical skills demonstrated by the graduates of WCU.

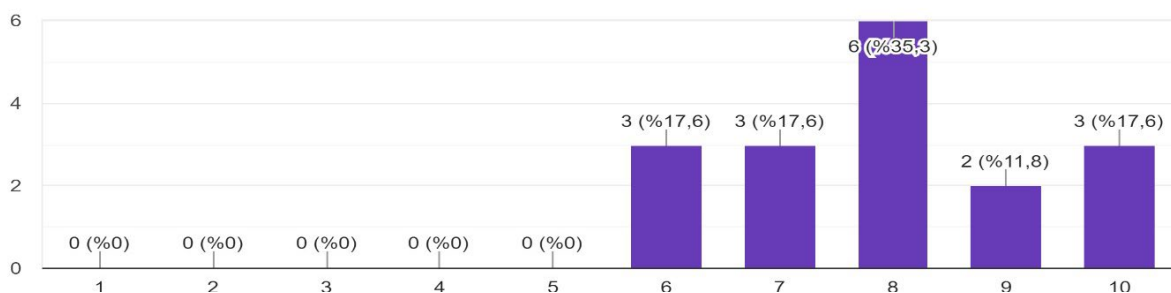
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Employers were asked to assess their satisfaction with the practical skills of graduates on a scale from 1 to 10, where 1 indicates “not satisfied at all” and 10 indicates “very satisfied.” The highest ratings on the scale — specifically scores of 8 (11.8%), 9 (11.8%), and 10 (41.2%) — together make up 64.8% of the responses, indicating a majority of positive feedback.

## 3. Kindly evaluate the graduates of Western Caspian University in terms of their ability to gather, process, and analyze information necessary for problem-solving.

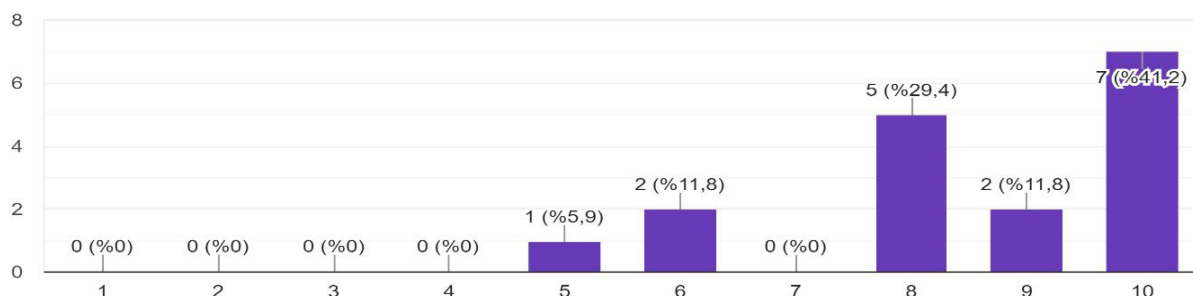
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Employers were asked to assess their satisfaction with graduates' ability to collect, process, and analyze information necessary for problem-solving, using a scale from 1 to 10, where 1 indicates "not satisfied at all" and 10 indicates "very satisfied." The higher ratings on the scale — specifically scores of 8 (35.3%), 9 (11.8%), and 10 (17.6%) — collectively constitute 64.7% of the responses, indicating a majority of positive feedback.

#### 4. Kindly evaluate the ability of Western Caspian University graduates to comply with the laws of the Republic of Azerbaijan and professional ethics in their work activities.

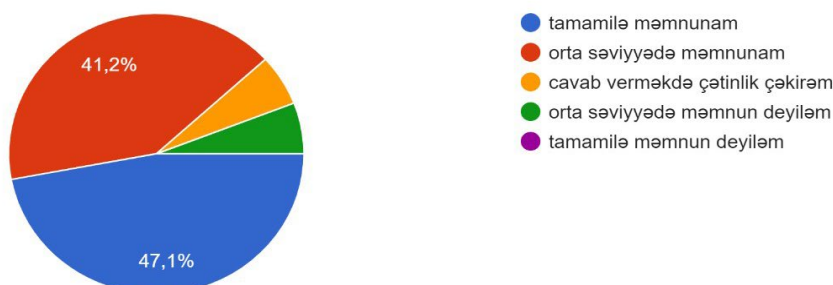
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Employers were asked to assess their satisfaction with the graduates' ability to comply with the laws of the Republic of Azerbaijan and professional ethics in their work activities, using a scale from 1 to 10, where 1 indicates "not satisfied at all" and 10 indicates "very satisfied." The highest ratings — specifically scores of 8 (29.4%), 9 (11.8%), and 10 (41.2%) — together account for 82.4% of the responses, indicating a strong majority of positive feedback.

#### 5. To what extent are you satisfied with the graduates' ability to use information technologies and software in solving professional problems?

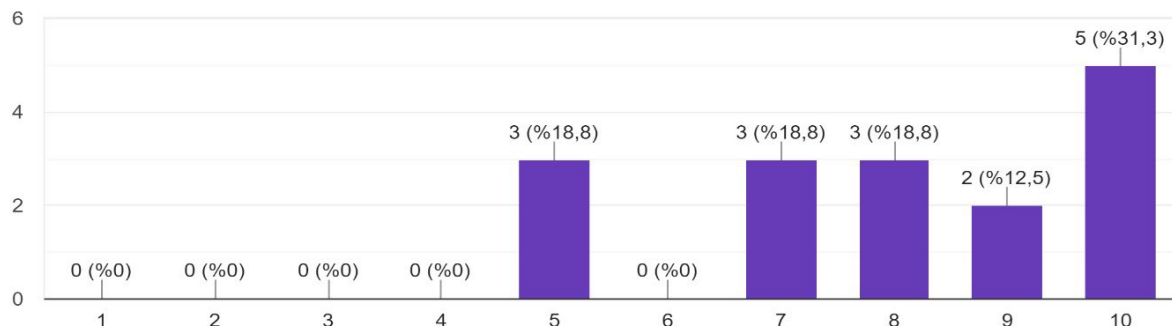
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Regarding satisfaction with graduates' ability to use information technologies and software in solving professional problems, 8 organizations (47.1%) indicated they were “fully satisfied,” while 7 organizations (47.1%) selected “moderately satisfied.”

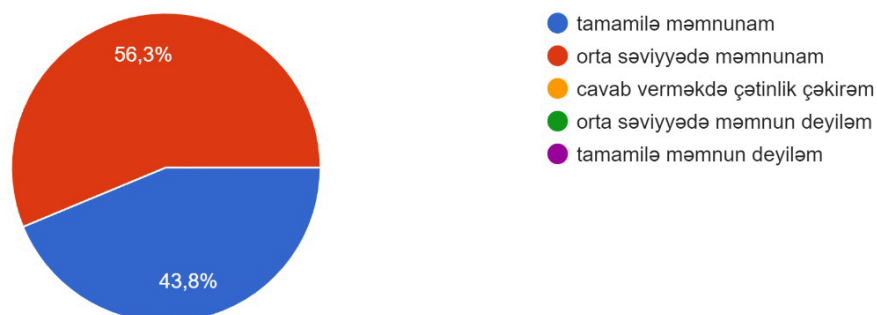
**6. Kindly evaluate the graduates' ability to communicate clearly and logically in both written and oral form.**

16 yanıt



Employers were asked to assess their satisfaction with the graduates' ability to communicate clearly and logically in both oral and written form, using a scale from 1 to 10, where 1 indicates “not satisfied at all” and 10 indicates “very satisfied.” The highest ratings — specifically scores of 8 (18.8%), 9 (12.5%), and 10 (31.3%) — together account for 62.6% of the responses, indicating a majority of positive feedback.

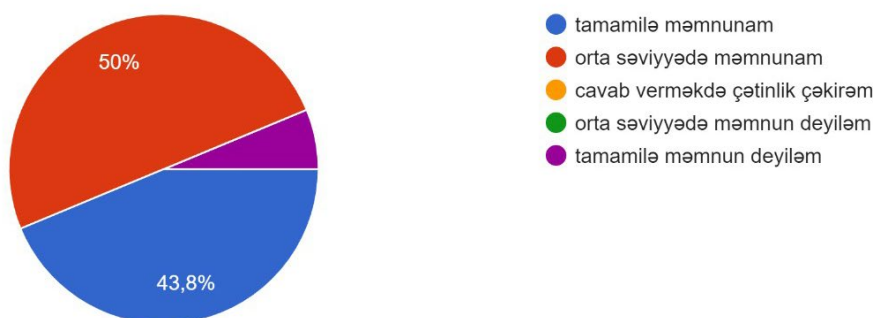
**7. To what extent are you satisfied with the graduates' personal development skills?**



Regarding satisfaction with graduates' personal development skills, 7 organizations (43.8%) indicated they were “fully satisfied,” while 9 organizations (47.1%) selected “moderately satisfied.”

### 8. To what extent are you satisfied with the graduates' motivation to achieve professional success?

16 yanıt



**Regarding satisfaction with graduates' motivation to achieve professional success, 7 organizations (43.8%) indicated they were “fully satisfied,” while 8 organizations (50%) selected “moderately satisfied.”**

### 9. Would you kindly provide your feedback on the quality of graduate training?

According to the results of the survey conducted by employers, the preparation level of graduates from the Western Caspian University has been highly rated. Graduates have actively participated in practical and scientific research activities, successfully applying the knowledge acquired during their studies. Employers have highlighted that the graduates demonstrated high levels of responsibility and achieved good results during their internships.

The scientific and moral-ethical qualities of the students involved in the internship programs were particularly noted. For instance, students who interned at the Nizami Ganjavi Institute of Literature of the National Academy of Sciences of Azerbaijan (AMEA) were among those who demonstrated excellent performance. Notable interns such as Sema Kazimzadeh, Solmaz Mammadova, Ludmila Agamaliyeva, and Matanat Asadli not only participated in the internship program but also actively took part in events at the Institute, delivering presentations and speeches at conferences.

Overall, the graduates' preparation has been deemed satisfactory by employers, and they have wished them success in their future professional endeavors. It was also suggested that internship programs be further developed and that the students' preparation be enhanced for better outcomes.

Report Link:

<https://docs.google.com/forms/d/1JlGHJM8BxBgeBerFRQoYw35syMsriT7bBiJd-MVt8ac/edit#responses>